



IBM Company Report

January 2003 to December 2007

IBM

Company Profile

Company Profile: International Business Machines Corporation (IBM) is an information technology (IT) company. The Company's major operations include a Global Technology Services (GTS) segment, a Global Business Services (GBS) segment, a Systems and Technology segment, a Software segment and a Global Financing segment. In February 2008, the Company acquired Arsenal Digital Solutions and Net Integration Technologies Inc. In January 2008, IBM announced that it has completed its acquisition of Cognos Incorporated. In January 2008, IBM acquired XIV, a privately held storage technology company based in Tel Aviv, Israel. In September 2007, IBM completed the acquisition of DataMirror Corporation. In August 2007, IBM acquired WebDialogs, Inc. In April 2008, the Company completed the acquisition of Telelogic AB, Diligent Technologies, FilesX and InfoDyne Corporation. In July 2008, the Company acquired Platform Solutions, Inc.

Website: www.ibm.com

Company Location: USA > New York > Armonk (NY)

Company Turnover: 103630

Report Contents

This report provides analysis of 266 investment projects from IBM recorded by fDi Markets between January 2003 and December 2007.

Company Contacts

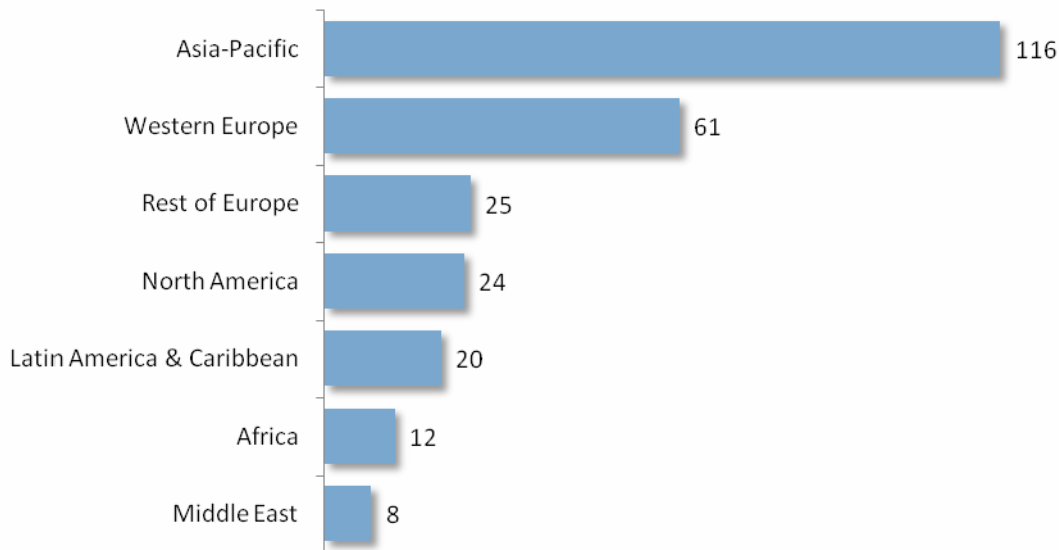
Contact Person	Position
David J. Kappos	Vice President
Charles L. Prow	Managing Partner, Government, IBM Global Business S
Jim Larkin	Spokesperson
Cordelia Chung	General Manager, IBM ASEAN
Gustavo Méndez	Director (Spanish-speaking South America [SSA]), IT S
Dariusz Fabiszewski	General Director (Poland)
Irene Greif	Director, Center for Social Software
Anne Fitzsimons	Country Manager, Integrated Technology Services, IBM
Suryo Suwignjo	President, IBM Indonesia
Milos Djurkovic	Head (Macedonia)
Bob Greenberg	General Manager IT Optimization
Willy Chiu	Vice President IBM High Performance On Demand Sol
Philippe Jarre	General Manager, Global Business Continuity and Res
	Services
John Twine	General Manager (Australia-New Zealand), Integrated T
	Services
Bruno Di Leo	General Manager, Growth Markets
Guruduth Banavar	Director (India), Research Laboratory

Ponani Gopalakrishnan	Vice President (India), Software Lab
Nick Donofrio	Executive Vice President, Innovation and Technology
Larry Longseth	Senior Executive (Colorado)
Georg Haberl	Spokesperson, IBM Austria
Sharon Nunes	Vice President, Big Green Innovations
Barry Burk	Vice President, Healthcare Industry, IBM Canada
Rajesh Nambiar	Vice-President, Global Delivery, IBM India
Kirill Korniliev	Country General Manager (Russia)
Ou Shian Waei	Managing Director (Malaysia)
Sanjeev Nagrath	Global Leader, Supply Chain Management, IBM Global Services
Steve Mills	Senior Vice President, IBM Software
Takreem El Tohamy	General Manager (Middle East, Egypt & Pakistan)
Nipun Mehrotra	Director (India & South Asia), Global Technology Services
Dave Jursik	Vice President, Sales, IBM Deep Computing
Ricky Castillo	Business Development Manager (Philippines), IBM Data
Teresa Lim	Managing Director, IBM Singapore
Panini Dwivedi	Country Manager (India), WebSphere, Software Group
Shanker Annaswamy	Managing Director (India & South Asia)
Zhou Weikun	President (Greater China)
Daniel Dias	Director, India Research Laboratory
Dr. Robert Eades	Centre Manager (Indianapolis)
Norbert Dick	General Manager, Insurance Industry
Lee Puay Eng	Director (Vietnam)
Sam Palmisano	Chief Executive Officer

The contacts are identified at the time of project announcements using publicly available sources. Contacts are subject to change over time. Financial Times Ltd takes no responsibility for the accuracy or otherwise of the contacts.

Analysis

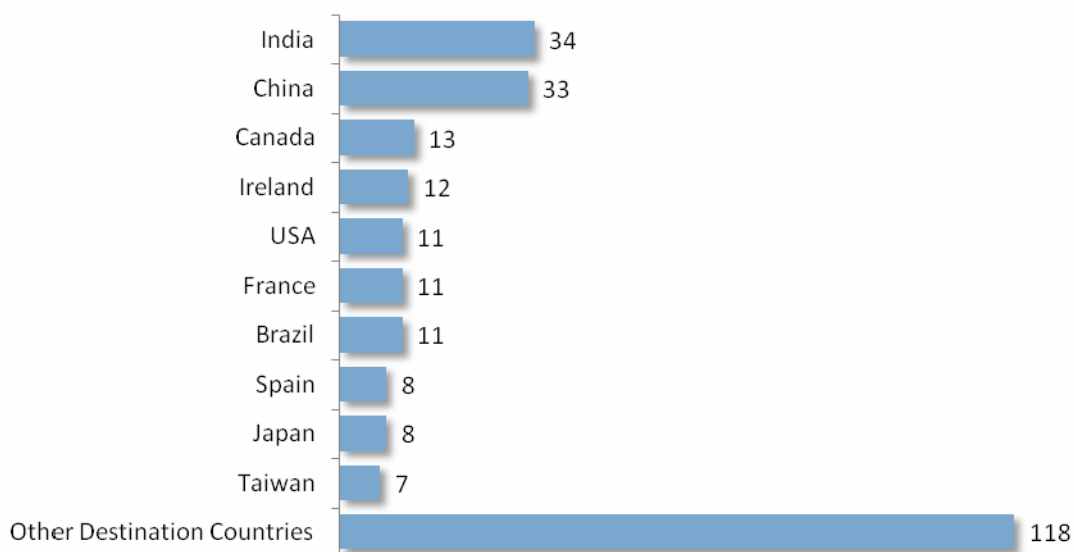
Destination World Region



Leading Destination Regions	Projects	Capex (USD)	Jobs
Asia-Pacific	116	4564.63	34365
Western Europe	61	2124.44	6342
Rest of Europe	25	1016.44	4115
North America	24	1157.07	7185
Latin America & Caribbean	20	700.1	4721
Africa	12	438.7	2507
Middle East	8	125.9	987

Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

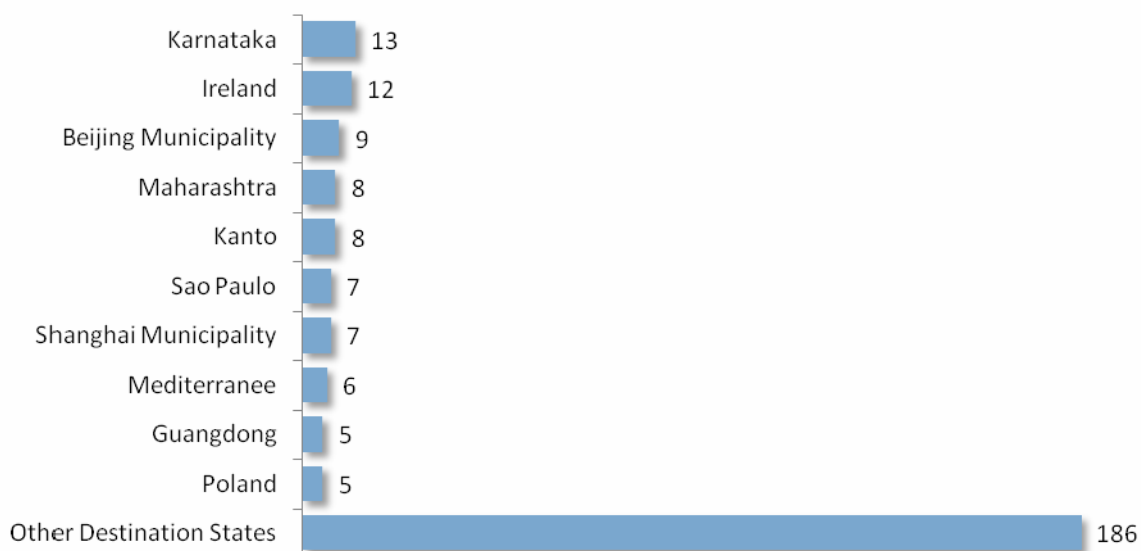
Destination Country



Leading Destination Countries	Projects	Capex (USD)	Jobs
India	34	707.38	12733
China	33	2877.8	12745
Canada	13	376.27	2894
Ireland	12	417.548	1215
USA	11	780.8	4291
France	11	612	587
Brazil	11	494.7	2959
Spain	8	258.44	860
Japan	8	186	1316
Taiwan	7	94.2	804
Other Destination Countries	118	3322.14	19818

Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

Destination State



Leading Destination States	Projects	Capex (USD)	Jobs
Karnataka	13	151.96	3107
Ireland	12	417.548	1215
Beijing Municipality	9	319	2338
Maharashtra	8	243.8	3716
Kanto	8	186	1316
Sao Paulo	7	349.6	1738
Shanghai Municipality	7	211.5	1904
Mediterranee	6	399.7	336
Guangdong	5	1928.2	5155
Poland	5	232.8	611

Other Destination States

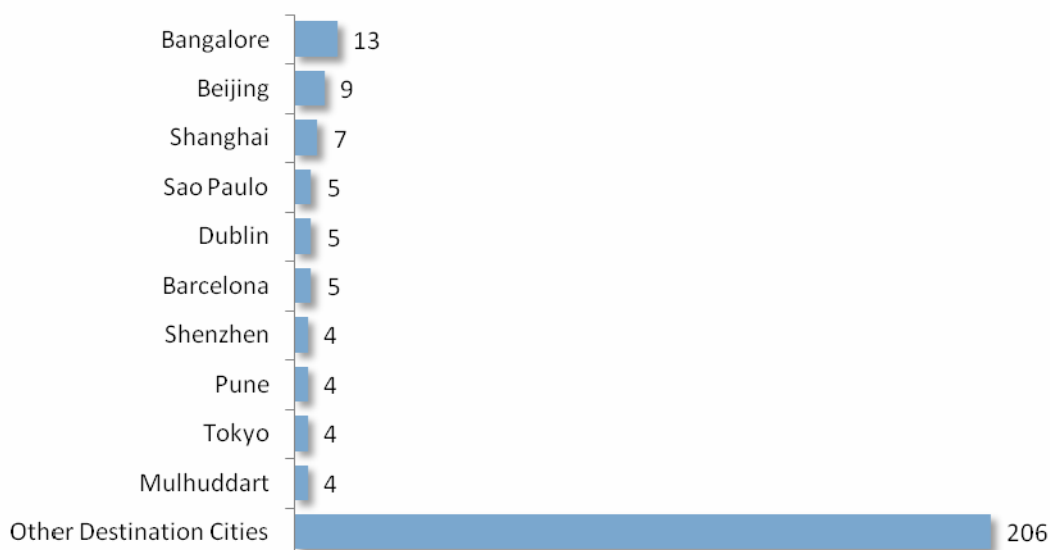
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Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

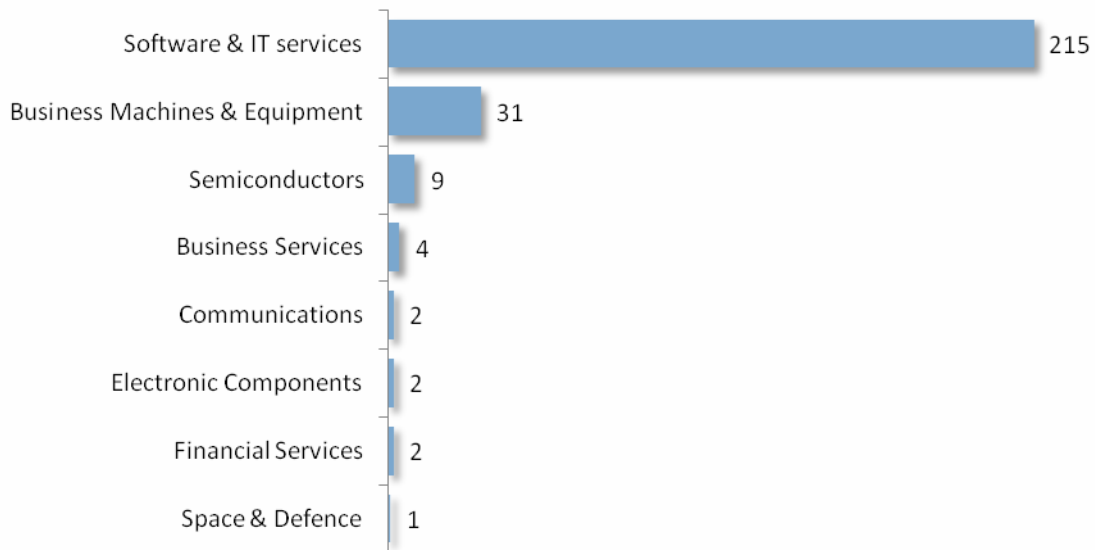
Destination City



Leading Destination Cities	Projects	Capex (USD)	Jobs
Bangalore	13	151.96	3107
Beijing	9	319	2338
Shanghai	7	211.5	1904
Sao Paulo	5	185.4	522
Dublin	5	173.553	593
Barcelona	5	48.74	190
Shenzhen	4	1897.2	4840
Pune	4	171.8	3076
Tokyo	4	125.6	624
Mulhuddart	4	88.57	402
Other Destination Cities	206	6753.95	42626

Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

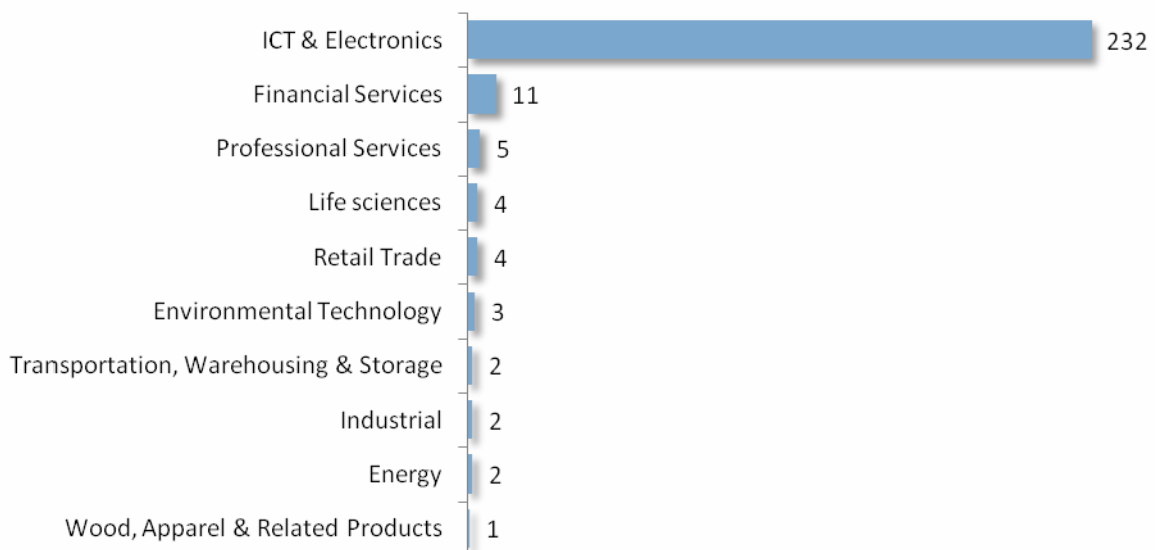
Industry Sector



Leading Industry Sectors	Projects	Capex (USD)	Jobs
Software & IT services	215	6974.58	45233
Business Machines & Equipment	31	609.03	8255
Semiconductors	9	2074.67	4030
Business Services	4	72.8	2064
Communications	2	250.1	154
Electronic Components	2	120.6	298
Financial Services	2	21.4	123
Space & Defence	1	4.1	65

Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

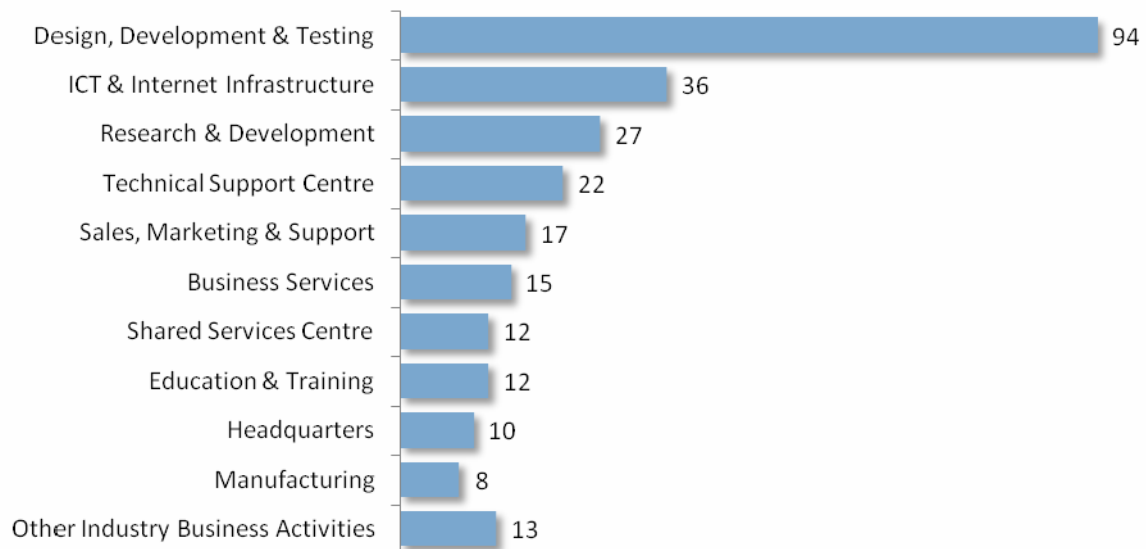
Industry Cluster



Leading Industry Clusters	Projects	Capex (USD)	Jobs
ICT & Electronics	232	9547.8	53948
Financial Services	11	237.6	1884
Professional Services	5	79	2133
Life sciences	4	63.51	311
Retail Trade	4	6	946
Environmental Technology	3	45.04	248
Transportation, Warehousing & Storage	2	66.43	335
Industrial	2	51.6	269
Energy	2	16.1	73
Wood, Apparel & Related Products	1	14.2	75

Jobs and Capex data not captured for all projects. Source: fDi Intelligence from Financial Times Ltd

Business Activity



Leading Business Activities	Projects	Capex (USD)	Jobs
Design, Development & Testing	94	2522.96	25287
ICT & Internet Infrastructure	36	3312.54	2422
Research & Development	27	613.77	3096
Technical Support Centre	22	400.35	8032
Sales, Marketing & Support	17	199.1	1115
Business Services	15	219.2	1150
Shared Services Centre	12	177.17	5147
Education & Training	12	73.641	875
Headquarters	10	161.48	1149
Manufacturing	8	2360.27	8229

Project Profiles

February 2009 - Software & IT services investment in Japan

IBM is investing in the city of Yamato (Kanto) , Japan in the Software & IT services sector in a Research & Development project

IBM Japan has announced that it plans to open a business solution center to promote new technologies that help save energy used to run computer equipment and reduce hardware management costs. The center will open up at the firm's Yamato R&D laboratory in Japan. Teaming up with automakers and electronics manufacturers, the center will study how to make the best use of advanced technologies. IBM Japan intends to use the results of these efforts to win system development projects.

February 2009 - Business Machines & Equipment investment in Nigeria

IBM is investing in Nigeria in the Business Machines & Equipment sector in a Manufacturing project

IBM has concluded plans to build a production plant for software and hardware computers in Nigeria, with an aim to attract more Nigerians both at home and abroad to work.

February 2009 - Software & IT services investment in Brazil

IBM is investing in Brazil in the Software & IT services sector in a Sales, Marketing & Support project

IBM plans to relocate redundant workers from its US based operations to its international operations. The company has established the 'project match' scheme to help employees locate potential job opportunities in growth markets where their skills are in demand. One of the relocation countries is Brazil. The company is an information technology (IT) company. The majority of the company's operations in Brazil are related to software infrastructure.

January 2009 - Business Machines & Equipment investment in Vietnam

IBM is investing in the city of Ho Chi Minh (Ho Chi Minh) , Vietnam in the Business Machines & Equipment sector in a Sales, Marketing & Support project

U.S. based IBM has inaugurated a new office in HCM City as a commitment to continue developing their business in VietNam. The new facility, which is located at Sai Gon Trade Centre, triples the size of the former one in Diamond Plaza. The new office is equipped with Internet Protocol telephony, wireless LANs, and a mobile office system, allowing sales staff to connect with their colleagues and receive information when needed. The office will run business operations and serve the increasing demands of clients in southern VietNam. IBM provides a complete range of products and services in Vietnam. These include personal

systems, Intel-based servers, midrange servers, UNIX systems, networking, warranty/maintenance, system integration.

Domestic Market Growth Potential, Skilled workforce availability

January 2009 - Software & IT services investment in USA

IBM is investing in the city of Dubuque (IA) (Iowa) , USA in the Software & IT services sector in a Technical Support Centre project , creating 1,300 jobs

IBM will bring a new technology service delivery center and up to 1,300 jobs to Dubuque, Iowa. The center will provide operational support, including maintenance and monitoring of computer hardware and software systems, to IBM clients in the U.S. and around the world. IBM hopes to have up to 1,300 employees in place by the end of 2010.

Regulations or business climate, Skilled workforce availability

January 2009 - Software & IT services investment in USA

IBM is investing in the city of Lansing (MI) (Michigan) , USA in the Software & IT services sector in a Design, Development & Testing project , creating 100 jobs

Armonk, N.Y.-based technology company IBM will open a global delivery center in East Lansing, on the campus of Michigan State University. The office will develop applications and provide support to help modernize older IT systems for governments, universities and other clients. Also, IBM will collaborate with Michigan State professors to educate students on application development techniques.

November 2008 - Software & IT services investment in USA

IBM is investing in the city of Littleton (MA) (Massachusetts) , USA in the Software & IT services sector in a Design, Development & Testing project , creating 2,200 jobs

IBM has opened a software laboratory in Littleton, Massachusetts that will focus on the development of IBM software for industries including biotech, finance, healthcare, retail, transportation, and energy. Approximately 1,200 IBM employees will move to the new laboratory but the center will employ 3,400 employees after its completion in 2010. It will include a briefing center for demonstrating IBM software and hardware to organizations. It will also have a production lab for the testing of software. IBM has acquired 12 companies in Massachusetts since 2003. The new laboratory will bring all these together in a single location. The Massachusetts Economic Assistance Coordinating Council has approved \$5m in state and local tax breaks for the center.

November 2008 - Software & IT services investment in Uruguay

IBM is investing in Uruguay in the Software & IT services sector in a Customer Contact Centre project , creating 120 jobs

IBM is expanding its operations in Uruguay by hiring 120 new workers who will focus on providing BPO services for international firms. IBM Uruguay has increased its workforce by 40% this year and now employs 450 professionals.

November 2008 - Software & IT services investment in Spain

IBM is investing in the city of Barcelona (Cataluna) , Spain in the Software & IT services sector in a Business Services project

US group IBM has unveiled plans to establish a new Business Intelligence Centre of Competence in Barcelona, Spain.

November 2008 - Software & IT services investment in Hungary

IBM is investing in the city of Szekesfehervar (Hungary) , Hungary in the Software & IT services sector in a ICT & Internet Infrastructure project , creating 200 jobs

U.S. based IBM plans to hire more staff for its data processing and operating system and network support centre in Hungary. The firm employs around 800 staff at its facility at the Videoton Industrial Park in Székesfőhervár. However, the company is looking to expand the facility to accommodate for up to 1000 new staff. The expansion is scheduled to be completed early next year. The services that IBM provides in its IT center vary from the operating system support, to data storage and management and network monitoring on varying platforms.

October 2008 - Software & IT services investment in UK

IBM is investing 3.52 Mn \$ in the city of Greenock (Scotland) , UK in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM plans to open a new data center by early next year in Scotland intended for medium-size businesses. The data center will be located in the city of Greenock where IBM already has services-related facilities. The center will have efficient cooling, backup diesel generators, 24-hour security as well as resilient Internet connections. IBM will spend £2 million (US\$3.52 million) on the design and building of the data center and is scheduled to open in January 2009.

October 2008 - Software & IT services investment in Argentina

IBM is investing in Argentina in the Software & IT services sector in a Technical Support Centre project

IBM has announced it has opened three new Global Delivery Centers in Argentina, entailing a US\$60 million investment over ten years. Argentina has been selected by IBM as one of the four countries in the world to deploy its Global Delivery Centers, as part of the company's strategy to become a globally integrated enterprise. The three new global delivery centers located in Argentina serve more than 20 countries around the world. Services include server, database, network and storage monitoring and support based on global practices, processes and methodologies.

October 2008 - Software & IT services investment in Italy

IBM is investing in Sardegna, Italy in the Software & IT services sector in a Research & Development project , creating 10 jobs

IBM has opened a research centre in southern Sardinia, Italy. The new centre which was launched in cooperation with an Italian institute of R & D (Sardegna Ricerche), will employ 10 experts.

October 2008 - Software & IT services investment in UAE

IBM is investing in the city of Dubai (Dubai) , UAE in the Software & IT services sector in a Design, Development & Testing project

Technology giants IBM and Intel have jointly opened a HPC Competency Centre at IBM's Dubai Internet City building, which will provide academic institutions and businesses with a centre to test and fine tune applications for HPC environments. The centre is expected to attract interest from industry sectors such as energy, financial services and digital media. The centre is running a cluster of ten IBM high performance servers, powered by Intel Stokely dual socket 3GHz processors.

October 2008 - Software & IT services investment in Poland

IBM is investing 30.00 Mn \$ in the city of Gdansk (Poland) , Poland in the Software & IT services sector in a Business Services project , creating 100 jobs

IBM plans to invest US\$30 million in a new consulting and R&D centre to be located Gdansk; Poland. The new facility is expected to provide work for 100 consultants. The completion of the facility is scheduled for November 2008. The Company's major operations include a Global Technology Services (GTS) segment, a Global Business Services (GBS) segment, a Systems and Technology segment, a Software segment and a Global Financing segment.

September 2008 - Software & IT services investment in USA

IBM is investing in the city of Cambridge (MA) (Massachusetts) , USA in the Software & IT services sector in a Design, Development & Testing project

IBM has opened a new 'Center for Social Software' in Cambridge, Mass. The center was established to help organizations collaborate across distributed, global enterprises. It will feature design and demonstration spaces to showcase social software systems and will also combine expertise of IBM's research labs in Hawthorne and Yorktown, N.Y., along with labs in San Jose, Israel, Japan and China. The center is also teaming up with IBM's global business services, software group, and office of the chief information officer in a 'venture research' methodology, which is designed to move projects rapidly through a pipeline from idea conception, through swift proof-of-concept and initial evaluation, to deployment.

September 2008 - Electronic Components investment in Egypt

IBM is investing in Egypt in the Electronic Components sector in a Research & Development project

IBM is to establish a nanotech research centre in Egypt. The Nanotechnology centre is intended to be a world-class facility for both local engineers and scientists, and IBM's own researchers, to develop nanotechnology programs. The centre will work in co-ordination with other IBM Research efforts in the field in Switzerland and the US.

September 2008 - Software & IT services investment in Egypt

IBM is investing in Egypt in the Software & IT services sector in a Design, Development & Testing project , creating 1,000 jobs

IBM's Global Services Delivery Centre in Egypt which is already operating with a staff of 100 providing a range of business consulting and software development services to clients in the Middle East, Europe and the US intends to expand the centre to around one thousand employees over the next few years.

September 2008 - Business Machines & Equipment investment in Macedonia

IBM is investing in the city of Skopje (Macedonia) , Macedonia in the Business Machines & Equipment sector in a Sales, Marketing & Support project

IBM, the world's top provider of computer products and services, has opened a representative office in Skopje, Macedonia.

September 2008 - Software & IT services investment in Indonesia

IBM is investing in the city of Jakarta (Java) , Indonesia in the Software & IT services sector in a Shared Services Centre project

IBM has announced the launch of a Business Continuity and Resiliency Services (BCRS) center in Jakarta, Indonesia. The center offers a solution to help businesses keep their operations safe from any business disruption and increase productivity in their workforce. The center is spread over an area of 600 square meters with a 200 square meter server room. The working space area will initially be able to support a capacity of up to 40 seats, offering workforce continuity for clients. The center also provides a workplace area to help support general business, front-office and back-office operations, and call center operations.

September 2008 - Software & IT services investment in Brazil

IBM is investing in the city of Sao Paulo (Sao Paulo) , Brazil in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has opened a new cloud computing center in Sao Paulo, Brazil. Clients in Brazil will use the new center to generate business such as massive scale collaboration programs. The cloud computing service enables users to remotely access a vast computing resource that

can be tapped on-demand to deliver applications and services as they're requested. Cloud computing also improves energy efficiency because of its principle as a shared infrastructure.

September 2008 - Software & IT services investment in Vietnam

IBM is investing in the city of Ha Noi (Ha Noi) , Vietnam in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has opened a new cloud computing center in Hanoi, Vietnam. The cloud computing service enables users to remotely access a vast computing resource that can be tapped on-demand to deliver applications and services as they're requested. Cloud computing also improves energy efficiency because of its principle as a shared infrastructure.

September 2008 - Software & IT services investment in India

IBM is investing in the city of Bangalore (Karnataka) , India in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has opened a new cloud computing center in Bangalore, India. In India, clients such as mid-market vendors, universities, telecommunications companies and government bodies will be able to access the center for the resources they need to pilot cloud infrastructures and applications, and deliver new services to their customers.

September 2008 - Software & IT services investment in Ireland

IBM is investing 43.22 Mn \$ in the city of Dublin (Ireland) , Ireland in the Software & IT services sector in a ICT & Internet Infrastructure project , creating 34 jobs

IBM has announced an investment of ?30m with support from IDA Ireland into a next generation ?Green? Data Centre and Global Supply Chain Hub in Dublin, Ireland. The new facility, which is fully owned and operated by IBM, will provide a wide range of new and cost effective IT services for the Irish marketplace. It will also serve as a Global Supply Chain Hub for delivering IBM Software to clients in 84 countries worldwide. The investment will create an additional 34 jobs at the site.

September 2008 - Software & IT services investment in South Korea

IBM is investing in the city of Seoul (Seoul) , South Korea in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has opened a new cloud computing center in Seoul, Korea. In Korea, the new center will provide architecture skills and pilot projects for industries such as banking, telecommunications, government, education, and information technology hosting services. The cloud computing service enables users to remotely access a vast computing resource that can be tapped on-demand to deliver applications and services as they're requested. Cloud computing also improves energy efficiency because of its principle as a shared infrastructure.

August 2008 - Software & IT services investment in China

IBM is investing in the city of Beijing (Beijing Municipality) , China in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Beijing, China.

August 2008 - Software & IT services investment in Japan

IBM is investing in the city of Tokyo (Kanto) , Japan in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM will unveil its eighth cloud computing center worldwide in Tokyo, Japan. The center will give large enterprise customers, universities and governments immediate access to the resources they need to pilot cloud infrastructures and applications, and deliver new and innovative services to their customers.

August 2008 - Software & IT services investment in Poland

IBM is investing in the city of Warszawa (Poland) , Poland in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Warsaw, Poland.

August 2008 - Software & IT services investment in South Africa

IBM is investing in South Africa in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in South Africa.

August 2008 - Software & IT services investment in Italy

IBM is investing in the city of Milano (Lombardia) , Italy in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM plans to build a Business Resilience service delivery center at its site in Milan, Italy. The center will feature so-called cloud computing infrastructure, through which customers will be able to tap various services designed ensure the continuity of their computing operations in

the event of a power outage, disaster, or other contingency.

August 2008 - Software & IT services investment in China

IBM is investing in the city of Shanghai (Shanghai Municipality) , China in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Shanghai, China.

August 2008 - Software & IT services investment in USA

IBM is investing in North Carolina, USA in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM plans to build a \$360mln state-of-the-art data center data center at its facility in Research Triangle Park (RTP), North Carolina, USA. The data center will include new technologies and services that will enable IBM to deliver Cloud Computing capabilities to clients. The centre will be 5574sqm and can be expanded in standard modular increments.

August 2008 - Software & IT services investment in Hong Kong

IBM is investing in Hong Kong, Hong Kong in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Hong Kong.

August 2008 - Software & IT services investment in India

IBM is investing in the city of Mumbai (Maharashtra) , India in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Mumbai, India.

August 2008 - Software & IT services investment in Germany

IBM is investing in the city of Köln (Nordrhein-Westfalen) , Germany in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience

service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Cologne, Germany.

August 2008 - Software & IT services investment in France

IBM is investing in the city of Paris (Ile-de-France) , France in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Paris, France.

August 2008 - Software & IT services investment in Belgium

IBM is investing in the city of Bruxelles (Reg. Bruxelles-Cap.) , Belgium in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM plans to build a Business Resilience service delivery center at its site in Brussels, Belgium. The center will feature so-called cloud computing infrastructure, through which customers will be able to tap various services designed ensure the continuity of their computing operations in the event of a power outage, disaster, or other contingency.

August 2008 - Software & IT services investment in Brazil

IBM is investing in the city of Rio de Janeiro (Rio de Janeiro) , Brazil in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Rio de Janeiro, Brazil.

August 2008 - Software & IT services investment in Turkey

IBM is investing in the city of Izmir (Turkey) , Turkey in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Izmir, Turkey.

August 2008 - Software & IT services investment in UK

IBM is investing in the city of London (South East (UK)) , UK in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM plans to build a Business Resilience service delivery center at its site in London, in the UK. The center will feature so-called cloud computing infrastructure, through which customers will be able to tap various services designed ensure the continuity of their computing operations in the event of a power outage, disaster, or other contingency.

August 2008 - Software & IT services investment in USA

IBM is investing in the city of Iselin (NJ) (New Jersey) , USA in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM has announced it is investing US\$300 million to construct 13 Business Resilience service delivery centers in 10 countries in 2008, increasing its ability to address surging demand from businesses and governments from around the world seeking to keep their operations safe from disruption. One of the centers will be located in Iselin, New Jersey (Metro Park).

August 2008 - Software & IT services investment in Australia

IBM is investing 10.80 Mn \$ in the city of Ballarat (Victoria) , Australia in the Software & IT services sector in a Design, Development & Testing project , creating 300 jobs

U.S. based IBM has announced it will open a \$10.8 million IT Services Centre in Ballarat. The centre, which will provide jobs for 300 staff over the next five years, will host specialist ICT services, software application development, ICT support and consulting for IBM's global operations, servicing clients across the US, Europe and the Asia Pacific. The centre will be based at the Ballarat Technology Park and be opened by the end of 2009. The new site will also leverage off the nearby Ballarat University.

ICT Infrastructure, Skilled workforce availability

July 2008 - Software & IT services investment in India

IBM is investing in the city of Pune (Maharashtra) , India in the Software & IT services sector in a Design, Development & Testing project

IBM has announced the opening of the IBM Service Management Center of Excellence, which will act as the regional hub for IBM Tivoli service management software and strategy. The center has been designed to develop specialized focus and skills in high value areas such as telecom, security, automation, and asset management. This first of its kind center has been established in Pune, India.

Domestic Market Growth Potential, Skilled workforce availability, Universities or researchers

July 2008 - Software & IT services investment in China

IBM is investing in the city of Shanghai (Shanghai Municipality) , China in the Software & IT services sector in a Design, Development & Testing project

IBM has opened a Banking Center of Excellence in Shanghai, China. The newly established branch aims to support China's banking clients and to address their issues in core banking systems and payments. The Center will bring together world-class business and technology experts to design and implement next generation payment and core banking systems for China's leading banks.

July 2008 - Software & IT services investment in France

IBM is investing in the city of Lyon (Centre-Est (FR)) , France in the Software & IT services sector in a Education & Training project

Cognos, the leader in business intelligence and corporate performance management and a subsidiary of IBM, has announced the opening of a second training centre in Lyon.

July 2008 - Software & IT services investment in India

IBM is investing in the city of Mumbai (Maharashtra) , India in the Software & IT services sector in a Education & Training project

IBM India has opened a center for Service Management and Engineering in association with S.P.Jain Institute of Management, Mumbai at the institute's campus. The center will simulate and analyze innovative service delivery related processes, people and other resources in the areas of manufacturing, retail, telecom, Banking & Financial Services and Technology Services. The Center for Service Management & Engineering aims to provide the basic skills in the science of services to empower a whole new set of service sector entrepreneurs. It will also provide hands-on workshop for faculty and students comprising service business modeling, simulation & analysis, business process modeling and management.

June 2008 - Software & IT services investment in UAE

IBM is investing in the city of Dubai (Dubai) , UAE in the Software & IT services sector in a Headquarters project

U.S. computer company International Business Machines Corp (IBM) has decided to open its main global headquarters in Dubai, UAE. The company originally had HQ in Vienna, Austria.

June 2008 - Software & IT services investment in Czech Republic

IBM is investing in the city of Prague (Czech Republic) , Czech Republic in the Software & IT services sector in a Headquarters project

U.S. computer company International Business Machines Corp (IBM) is to move its Vienna based headquarters responsible for its business in eastern Europe, the Near East and Africa to Prague, Czech Republic.

June 2008 - Software & IT services investment in USA

IBM is investing 86.00 Mn \$ in the city of Boulder (CO) (Colorado) , USA in the Software & IT services sector in a ICT & Internet Infrastructure project

IBM formally opened its energy efficient data center expansion in Boulder, Colorado. The Armonk, N.Y.-based company spent \$86 million adding on to its existing data center at its 3,400-employee Global Services hub, making it IBM's greenest in North America and its largest worldwide. Building the 70,000 square feet of new server space, bringing the campus' total to nearly 300,000, square feet is part of a \$350 million IBM investment to make the Boulder site more environmentally friendly.

June 2008 - Software & IT services investment in India

IBM is investing in the city of Bangalore (Karnataka) , India in the Software & IT services sector in a Technical Support Centre project

IBM has expanded its Global Innovation Center in Bangalore, India for start-up companies, software developers, independent software vendors, IT professionals, and academics. The center will provide technology, education and consulting support, and access to IBM sales and marketing staff.

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